



Aviation: navigating the impact of COVID-19

Weathering the storm and overcoming the challenges

2020





Introduction

The aviation industry has been significantly impacted by the disruption and travel restrictions resulting from the COVID-19 pandemic. With a huge portion of the global fleet of passenger aircraft sitting idle and airlines, lessors, airports and support businesses facing a drop in revenues, we look at the steps businesses can take to survive and adapt. The industry accounts for 5.6% of Saudi Arabia's GDP, however the prolonged travel restrictions have resulted in industry revenue being revised to \$7.2 billion, a 35% decrease.

From liquidity to debt and restructuring, we address the diverse and complex challenges faced by airlines, leasing companies and aircraft funds in particular. We also consider implications for employers and how financial planning for the medium and long term will be affected.

We will cover:



Liquidity



Operating costs





Operational changes

What Grant Thornton is doing to help airlines and leasing companies



Debt and restructuring

The challenges posed by COVID-19

COVID-19 is an unprecedented shock to the global aviation industry, affecting all companies and geographies. The dual impact of travel restrictions and lockdown measures in nearly every region of the world has led to a significant drop in airline activity and revenues. The result has been near-empty flights, mass ticket cancellations and a large portion of the global aircraft fleet sitting idle. In mid-April, it was estimated that 14,400 of the 22,000 global fleet of passenger airliners were inactive¹. This shock to airline passenger numbers will have direct and serious implications to all aspects of the aviation value chain, including airport operations and support services.

With the International Air Transport Association predicting a potential global loss of between US\$63 billion and US\$113 billion³, it is clear that this is a uniquely dangerous situation.

Liquidity

Cash flow management and forecasting presents an immediate and serious challenge for airlines, lessors and support businesses. Those businesses that were well capitalised with strong balance sheets are going to be more resilient to both the short-term drop in revenue and the potential period of depressed demand that may follow in the medium and long-term. Despite a large-scale drop in revenues, the aviation sector still has large fixed and

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1. Flight Global 2020 - www.flightglobal.com 2. Flight Global – www.flightglobal.com

3. The Guardian 2020 - www.theauardian.com

operating costs (heightened due to COVID-19), and an immediate priority should be scaling down cash requirements and increasing liquidity.

Several factors are making cash flow forecasting difficult. Firstly, many companies are utilising government schemes to pay wages and other fixed costs, but it is currently unclear how long this will be available and at what scale. Secondly, there is still a large degree of uncertainty around how long current travel restrictions will last and what the effect on consumer and business appetites will be. With some predictions stating we are unlikely to fully recover to pre-crisis levels of activity until 2023, it is clear that the effects will be felt long after restrictions on travel are lifted.

For lessors in particular, COVID-19 represents an unprecedented attack on the industry's business model. With airlines all over the world affected, leasing companies are facing a sharp drop in rental income. In a bid to reduce operating costs and increase liquidity, many airlines are requesting payment deferrals or looking to return aircraft. Lessors are reluctant to take aircraft back, as with every part of the world affected they currently have very limited options of where to redeploy them.

Operating costs

For aviation, the principal way to lower operating costs has been to reduce staff levels. Large numbers of employees across the industry, from engineers to cabin crew, have been placed on government furlough schemes. While this reduced an immediate source of pressure, it is only a temporary solution and could have long-term effects. A number of large airlines have announced the intention to layoff considerable numbers of staff, despite the current levels of government assistance. We are working with managers and owners to ensure that their future ability to operate is not adversely affected, particularly with regards to staff with specialised skills.

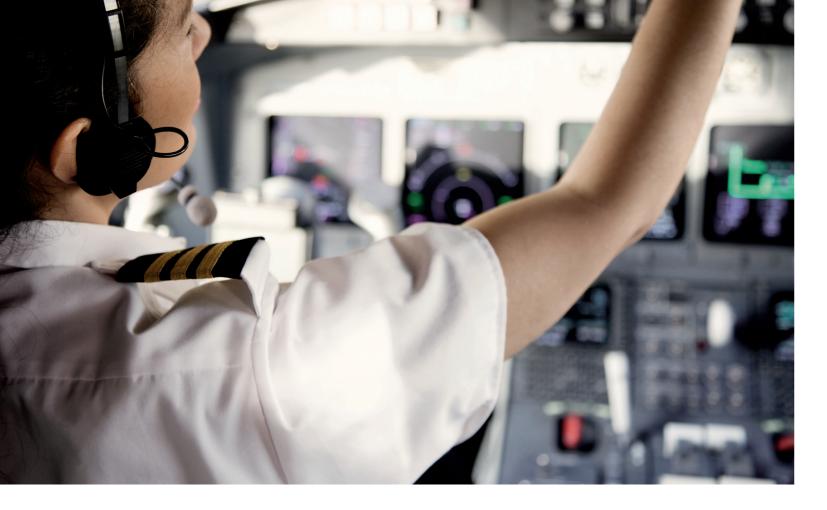
While the picture is challenging for airlines, lessors have even less room for manoeuver. The wide-spread disruption is exposing problems with the industry's underlying business model. Currently, around 80% of lessees are struggling to make their rental payments and will be looking to defer payments or renegotiate terms. Adding to this, leasing companies themselves have large amounts of debt to service and the inability to move their aircraft to other regions or white label operators.

Debt and restructuring

interest, and deferred or reduced rent payments, many lessors For airlines, the capital debt accrued through the ownership will be forced to try and draw down funds, secure additional or leasing of aircraft represents a large part of their fixed costs. finance or restructure their debt obligations. The reduced travel With lessors unwilling to take their planes back, airlines have caused by COVID-19 will make it difficult to initiate secondary an opportunity to renegotiate the terms of their arrangements market transactions with white label dry- or wet-lease operators with both leasing companies and financers. Depending on or securitisation of slots and agree restructuring or insolvency their position, lessors may be willing to provide deferrals or rate procedures with all creditors and stakeholders. Joint efforts cuts. While many lessors have already agreed to three month between all market participants are needed to implement innovative solutions appropriate to the COVID-19 disruption. deferrals on their payments, this is not a viable long-term solution for the aviation industry. If consumer and business We see derivative restructuring and individual 'automatic stay' demand continues to be depressed, the industry will need to schemes, backed with specific securitisation and structured risk take further steps. Some airlines are already taking measures mitigation as key instruments to weather short- and mid-term that would have previously been considered extraordinary. challenges. Synthetic reinsurance structures could also support Norwegian Air⁴, for example, announced a debt-for-equity all stakeholders to more adequately manage operational risk. swap deal with bondholders in May. It also remains to be seen **Operational changes** whether banks will be willing to, or forced to, write off some The current levels of disruption and lost revenues are unchartered territories for the aviation industry both in speed and severity. But beyond surviving in the short to medium term, there is still significant uncertainty about what a return to business will look like. For airlines, any strategies need to examine what level of social distancing or reduced passenger levels they can feasibly operate with. For smaller companies with shallow cash reserves, the choice may be to exit, significant restructure or consolidation with a larger operator. Creating and retaining a segment of loyal customers will emerge as a key strategic priority, either through enhanced experiences or lower fares.

investments. Another example, Lufthansa Group, published operating losses of USD\$1.36bn for Q1 2020, a combination of operational losses and fuel price and currency related derivative financial hedging instruments⁵. The Group currently estimates they will serve 40% of their capacity in September 2020 and predicts that just over 60% of their aircraft will be operational in 2021. For leasing companies, which typically have between 70% and 80% debt on each of their aircraft, COVID-19 could result in many filing for bankruptcy or going into liquidation and administration. With such large repayments of principles and

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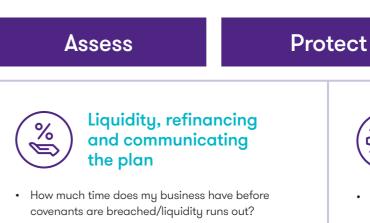
Critical considerations for your response

The value chain of the aviation industry is highly interconnected with other industry groups as well as domestic and global economic and social activity. Many of the forces impacting the industry are driven by factors outside of the owner, lessor or operator's control; this complexity has been highlighted by the impact of COVID-19.

Current market conditions are clearly driving liquidity and operational challenges, but can also provide opportunities to those with strong balance sheets and access to supportive lenders and special situations investors. The interconnectivity of the aviation industry drives the need for well thoughtthrough, integrated solutions that critically address the needs of multiple stakeholders. This is particularly relevant where there is a separation between asset ownership, the lessor, the operator and the funders, with added complexity from financial markets regulatory interactions.

The questions on the following page highlight the more important areas to focus on as you assess, protect and restore value - some will be more relevant to your business than others. Wherever you are in the world, our advisors can help you define and build your tailored response.

Key questions to consider



- · How can I effectively manage liquidity, what sources of short-term finance/funding are available? What options are available to restructure my existing debt obligations?
- How can pinch points like rental/lease payments and debt service/repayments be managed/ negotiated?
- What sources of finance are available (including government support) and how do I access them at speed and at the right price?
- What is the turnaround plan, how can this be best positioned and negotiated with my stakeholders?
- What is the right communication strategy for my people, customers, suppliers and financial stakeholders?



Taking advantage of opportunities

- · Are there any attractive investment opportunities driven by market conditions?
- · How can I position myself to be ready to take advantage of these opportunities?

Restore



Operations and performance improvement

- How will I restart operations effectively and attract business?
- How can I retain the people critical to my business?
- How can I make the business as operationally efficient as possible given likely passenger numbers and overcapacity in the short to medium term?
- How can frequent-flyer programme claims be efficiently restructured along with the need to focus on profitable fleet management?
- How can I align landing slots to more flexible customer behaviour and focus more on profitable destinations?



Governance, risk and compliance

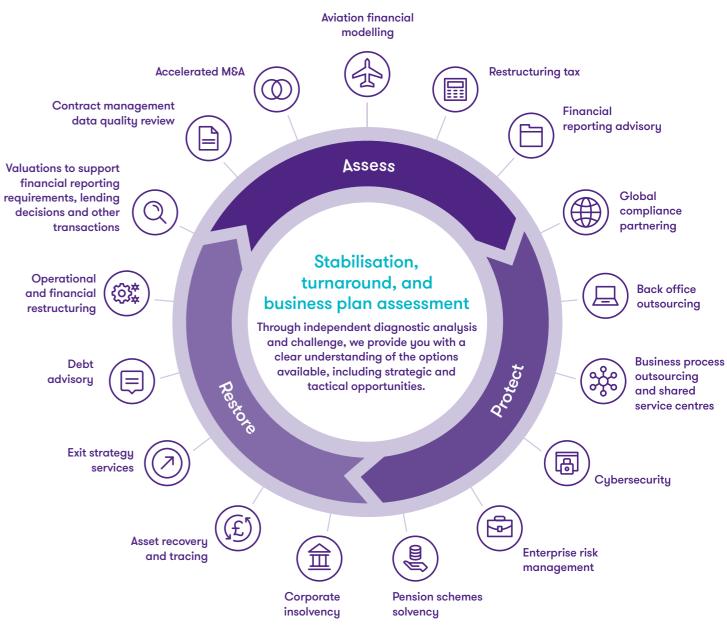
- How can the brand's reputation be protected?
- How do my corporate governance structures need to change to account for new stakeholders, such as government bodies?
- How can I ensure compliance with flight licenses?
- What risk does the 'new normal' for working remotely and delivering services bring to the business?
- Is my cybersecurity strategy robust?



How Grant Thornton's solutions can help you

Our approach in supporting you to assess, protect and restore value in your business starts with helping you to regain control by stabilising the business, whilst developing a robust and realistic turnaround plan. We draw upon our deep expertise across a range of different areas, customised to your specific needs.

Successful turnarounds require the development of a credible plan that has been stress tested against various scenarios, along with a transparent communication strategy that meets the needs of all stakeholders. Building trust, and not breaking promises, will be critical if the plan is to be realised.



Stabilisation, turnaround, and business plan assessment

In the early stages of a turnaround the right support is necessary to create financial stability, assess cashflow and identify opportunities to improve short-term liquidity.

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Through independent diagnostic analysis and challenge, we provide you with a clear understanding of the options available, including strategic and tactical opportunities.

This crucial activity provides comfort and support to management teams and can underpin the credibility of the plan as part of the assessment process of financial stakeholders.

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Our solutions



Operational and financial restructuring

Our multi-disciplinary operational and financial restructuring specialists provide support to realise significant business process improvement, implement new business strategies, divest noncore businesses and design new capital structures aligned to the dynamics of the business. Our experience also includes design and implementation of leasing platforms and pricing processes.

Contracts management data quality review

Our team have reviewed over 1,000 lease contracts and associated operational data. We use our experience and expertise to provide assurance over the data in your CMS and reduce exposure in divestment and default scenarios. Our CMS subject matter experts are familiar with contract documents, complex cross-border financing arrangements including OTC derivative structures and hedging, technical documents and AerData's CMS, AMT Sybex's Leasepoint and proprietary systems.

) Debt advisory

We provide specialist advice on the raising and refinancing of debt, including Asset-Backed (including landing slots) Securitisation. Through our deep understanding of the international funding landscape, including its local regulatory frameworks, and detailed knowledge of the credit process, we devise tailored funding solutions as part of a sustainable capital structure in line with the strategic ambition of our clients.

Aviation financial modelling

We use a best practice, standardised approach for our model build and review engagements. Our deliverables are robust, well-structured and easily understood. Our team has the technical expertise and industry experience to provide transparency on maintenance-related cash flow forecasts, liquidity forecasting models, calculation of intangibles, lease, buy or hold analysis, transfer-pricing models, fleet analysis, optimum fleet deployment analysis and securitisations. We have developed AI technology which can be deployed for COVID-19 real-time AMT management and risk modelling.



) Exit strategy services

We apply a tailored methodology and fully project-manage and implement the sale or closure of underperforming or noncore corporate entities at maximum value.

Valuations to support financial
reporting requirements, lending
decisions and other transactions

We provide valuations to support asset-backed financing, including valuing shares and intangible assets, and provide periodic valuations of assets to confirm that the terms of the loan agreement continue to be met. For mergers, acquisitions, restructuring and proposed financial structures, we provide an independent view on value delivering robust advice within the constraints placed by the deal deadlines.



We provide advice and manage transactions associated with the acquisition or disposal of distressed assets or businesses, frequently to short timescales.

(£) Asset recovery and tracing

Asset recovery and tracing normally form part of formal insolvency processes such as liquidations, or are carried out in support of ongoing litigation or fraud investigations. We use specialised approaches to identify and recover misappropriated assets, including those held in offshore trusts, to provide cost-effective value recovery.

Corporate insolvency

Where a business cannot be saved or where a formal insolvency process is required to affect a restructuring, we provide advice and support to distressed companies, their creditors and other stakeholders in order to protect assets and maximise recoveries. In some situations, we take on the role of Chief Restructuring Officer.



In many parts of the world, we offer a specialist capability to advise corporates and trustees on the solvency of pension schemes.



Our enterprise risk management (ERM) specialists help organisations implement the leading approach to managing and optimising risk. We are able to tailor the approach to our client's individual challenge and create bespoke strategies that work, enabling them to strategically identify, analyse and monitor potential risk to their organisation.



Our cybersecurity solutions are designed for clients seeking to address a variety of complex security requirements. We can help organisations assess their security vulnerability, establish or improve their IT security processes and remediate breaches or compliance failures.

Business Process Outsourcing and Shared Service Centres

Increasingly, large organisations are looking to fully outsource their transactional end-to-end finance and accounting processes, leaving them free to focus their finance resources on important strategic business value. We typically commit to reduce costs and/or improve productivity and quality. We also advise organisations on optimising finance and accounting processes, and can take our recommendations through to implementation, whether this involves building a full-scale Business Process Outsourced delivery capability or setting up a Shared Services Centre.



We provide outsourced accounting, payroll, human resource and tax services to domestic SMEs or local branches of international organisations. Our services are managed centrally to deliver a consistent experience for each of our clients, however widespread their operations. We exploit

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innovative digital technology to give our clients access to their data round the clock; the same technology gives our large corporate clients access to new and cost-effective offshore platforms. Where our clients face complex tax and payroll challenges, our tax, global mobility and wealth management specialists provide expert, value-adding advice.

Global compliance partnering

Our global compliance partnering solution delivers all local statutory financial reporting, centralised statutory audits, tax compliance (corporate, sales and payroll), payroll administration and local country filings for multinational organisations through a single point of contact. We are the leading adviser to dynamic organisations delivering a solution that improves reporting efficiency and enhances risk management. By providing full transparency, real-time monitoring and highlighting upcoming deadlines, we enable local and central management teams to ensure full compliance at all times.

Financial reporting advisory

We provide clear and practical solutions to address complex accounting and financial reporting issues. We support businesses in navigating the accounting and reporting of government stimulus packages. We're also able to help navigate the accounting and reporting of complex areas including leases, impairment and going concern.



Restructuring tax

Our restructuring tax teams specialise in providing tax advice in all aspects of restructuring scenarios. In particular, this includes advising on the tax aspects of:

- independent business reviews, options reviews and contingency planning
- business restructuring, eg debt restructuring
- mergers and acquisitions
- disposals of trade and assets or wind down of businesses
- corporate insolvencies
- fraud investigations.

Helping your business respond to COVID-19

We are immersed in the aviation industry and our professionals are uniquely positioned to assist you in all aspects of the creation and execution of your turnaround plan.

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You are supported by fully integrated, highly experienced teams, who are recognised for their quality and ability to flex to the sensitive needs of our clients' individual circumstances

We will take a holistic view of the challenges you face and deliver targeted solutions throughout the various elements of the aviation value chain including ownership and funding

We will work closely with you to implement performance and working capital improvements and drive effective restructuring strategies. These include providing independent critique of refinancing proposals and acting as a respected bridge between lenders and the senior management team

Our experience of effective divestment/investment strategies for investors, funders and corporates will help you identify and maximise opportunities for value creation or protection and to improve liquidity availability if necessary

Regardless of the complexity of your group structures, or the international footprint, we have aviation hubs as well as a global network of Grant Thornton member firms and market-leading teams in all the key offshore financial centres, to be able to advise on all leading practices

We are at the heart of the development of cross-border restructuring legislation, giving our clients access to leading-edge and best practice restructuring solutions **"Dynamic organisations can achieve** great things with the right support. You need advisers that deeply understand your business, your industry and your wider agenda for growth. Our capabilities, expertise and culture make us perfectly placed to fill that role."

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